

OMNIAProjects

Quality Policy

Omnia Projects are an Engineering Consultancy providing multidisciplinary expertise to the energy sector.

Our aim is to become one of the most trusted and respected suppliers within the sector and as such all our staff share the following principles:

- *To build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well.*
- *To meet our commitments with regards to Quality, Time and Cost.*
- *To rigorously follow the core values of Respect, Trust and Honesty.*
- *To maintain a high level of service by providing our staff with the right training and development in order for them to excel in their roles and responsibilities.*
- *To continuously strive for improvement.*

Through the use of these guiding principles, everyone at Omnia Projects is accountable for fully satisfying our customers by meeting or exceeding their needs and expectations with best-in-class service whilst ensuring Regulatory and Legislative compliance.

We are committed to achieving customer satisfaction by the use of quality procedures which will be implemented to meet or exceed the requirements of BS EN ISO 9001:2015. We will maintain accreditation to this standard.

Omnia Projects are committed to the continual improvement of the business management system, and set quality objectives and targets as part of our overall business strategy.

The policy is to be formally reviewed annually.



Steve Crowe, Director

28th September 2023